

**Step 2:** Mail, fax, or deliver your appeal.**For a Standard**

Address: United Healthcare  
 Appeals and Grievance Department  
 PO Box 6106  
 Cypress, CA 90630-9948  
 MS: CA124 0157

Deliver in person UnitedHealthcare  
 Appeals and Grievance Department  
 5757 Plaza Dr  
 Cypress, CA 90630

Fax: 1-888-517-7113

**For a Fast Appeal:**

Phone: 1-877-262-9203

Fax: 1-866-373-1081

**What happens next?**

If you ask for an appeal and we continue to deny your request for a service, we'll send you a written decision and automatically send your case to an independent reviewer. **If the independent reviewer denies your request, the written decision will explain if you have additional appeal rights.**

**Get help & more information**

- United Healthcare® Toll Free: 1-877-262-9203 TTY users call: 711  
8 a.m. - 8 p.m. local time, 7 days a week
- 1-800-MEDICARE (1-800-633-4227), 24 hours, 7 days a week. TTY users call: 1-877-486-2048
- Medicare Rights Center: 1-888-HMO-9050
- Elder Care Locator: 1-800-677-1116



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